



Role : Scrum Master

Band : C2

Designation: Consultant

Who we are

Focus Edumatics is a leading ed-tech company that has been offering innovative solutions in the fields of online tutoring and e-learning for more than 15 years. It is a place that creates technology-driven solutions to everyday practical challenges faced in education delivery to improve the teaching-learning process. The company's B2B client base includes universities, publishers, and corporates across the US. Currently, the company caters to 1000 + schools and 300,000 students. We empower individuals to solve, create and deliver adaptable solutions. Here is an opportunity to join our dynamic team and build your dream career.

About the role

Help the product owner in creating road map, epics, user stories and tasks in the project management tools like Jira / Smart sheet. Conduct regular scrum meetings with the development and testing teams and track the product progress. Create and report the management with various kinds of reports to explain status. Conduct sprint planning and retro meetings with all relevant stakeholders.

What you will do

- Doing everything possible to ensure delighting customers and happy employees
- Guiding multiple product teams on how to use Agile/Scrum practices and values to delight customers
- Guiding the team on how to get the most out of self-organization and fill in the intentional gaps left in the Agile/Scrum frameworks
- Assessing the Scrum Maturity of the team and organization and coaching the team to higher levels of maturity, at a pace that is sustainable and comfortable for the team and organization
- Removing impediments or guiding the team to remove impediments by finding the right personnel to remove the impediment.
- Building a trusting and safe environment where problems can be raised without fear of blame, retribution, or being judged, with an emphasis of healing and problem solving.
- Facilitating getting the work done without coercion, assigning, or dictating the work.
- Facilitating discussion, decision making, and conflict resolution
- Assisting with internal and external communication, improving transparency, and radiating information
- Collecting requirements from the Product Owner and supporting especially with respect to grooming and maintaining the product backlog.
- Experience managing requirements in an agile format from discovery through to delivery in an ongoing successful/sustainable mode
- Providing all support to the team using a servant leadership style whenever possible, and leading by example
- Create workflow, generate various types of reports, create roadmap, epics, user stories and tasks in the management tool.



Who you are

- A person holding first level Scrum Master certification (CSM, PSM I)
- Should be having more than 10 years of total experience in IT and minimum 4 years relevant experience as scrum master
- Should have played the Scrum Master role for at least two years for a software development team that was diligently applying Scrum principles, practices, and theory.
- Having good skills and knowledge of servant leadership, facilitation, situational awareness, conflict resolution, continual improvement, empowerment, and increasing transparency while working with cross functional teams
- Having knowledge of numerous well documented patterns and techniques for filling in the intentional gaps left in the Scrum approach (example: numerous Burndown techniques, numerous Retrospective formats, handling bugs, etc)
- Should have worked on agile product development tools like JIRA / Azure DevOPS etc.,
- You should have basic technology background and worked in product development teams in your earlier roles

Additional Skills

- Attention to detail
- Proactive in nature
- Ability to prioritize and work independently and time management in all activities
- Ability to meet deadlines and completing tasks with perfection
- Excellent communication skills to collaborate with various stakeholders
- Good team Player

Interested?

If you are interested, please drop us an email to careers@focusedumatics.com along with your CV and a brief cover letter on why you are interested in this position.